

Refund Policy for Non-Traditional Programs

Once your financial aid posts to your student account Gwynedd Mercy University has 14 business days to process a refund. The school has procedures in place to ensure minimum mistakes. We must verify we are following all federal guidelines with the dynamic nature of the non-traditional program. Each refund is reviewed prior to release. This review is not specific to any student account and is our policy for all students. The 14 business day time frame does not include how long your bank takes to make the deposit or the time the postal service takes to deliver your mail.

The University and the Bursar's office is aware that some students rely on their refunds and this processing takes priority but it may take the 14 working days as allowed by the federal government. Please review self-service to verify that your refund has been processed. Calling and e-mailing the accounting office to check on the status of your refund could contribute to delays in processing.

Please keep in mind that E-refunds are faster; typically your bank will deposit within 3-5 days. If we process a paper check it can take 2 extra days to get off campus plus time for the postal delivery.

You can sign up for e-refund through your self-service account.